



On March 23rd, Governor Whitmer issued an “Immediate Stay at Home” order for all of Michigan effective March 24, 2020 at 12:01 a.m. through April 13, 2020 at 11:59 p.m. We want you to know that as a company supporting a critical infrastructure industry, specifically chemical supply chains and safety as they relate to the production and transportation of chlorine and alkali manufacturing, **our operations remain open**. We are working within the guidelines recommended by the Centers for Disease Control (CDC) and World Health Organization (WHO) by transitioning roughly 75% to 90% of our workforce to work remotely depending on the shift, while those working on-premise practice social distancing and continual sanitization. This will allow us to continue supplying the much-needed support to our customers.

Many of you produce and distribute the cleaning and disinfecting chemicals vital to control this pandemic. Powell wants you to know we’re here to help keep your processes running, as we understand uptime and reliability are critical. If a process goes down, you require immediate support to get operations back online. In order to help minimize the uncertainty during these unprecedented times, effective immediately, we will provide the following support to our valued customers at no cost:

- Free 24/7 telephone and online technical support through April 30, 2020
- Free ground shipping on parts ordered through April 30, 2020

Although this enhanced support will not take away all the pressures of producing product, we want you to know we are here for you should you need us!

Brent Hardman
President & CEO
Powell Fabrication & Manufacturing LLC
P: 989-681-2158
E: bhardman@powellfab.com